

What is Claimed is:

- 1 1. A method for introducing a host-selected vendor to a customer through the
2 Internet for the purpose of selling a particular product or service and without
3 disrupting existing relationships between the customer and its vendors for the
4 product or service, comprising the steps of:
- 5 (a) obtaining at a host Web site a request received from the customer
6 through an Internet connection;
- 7 (b) obtaining at the host Web site relationship-data which relates the
8 request to one or more vendors selected by the customer;
- 9 (c) conveying the request obtained by the host Web site to the
10 customer-selected vendors; and
- 11 (d) conveying the request to the host-approved vendor only upon a
12 prescribed condition.
- 1 2. The method as in claim 1, including the additional step of reporting to the
2 customer any responses to the request through the Internet connection.
- 1 3. The method as in claim 1, wherein the host-approved vendor is one of the
2 host Web site and a third-party vendor.
- 1 4. The method as in claim 1, wherein the requests are requests for quotes and the
2 responses are quotes.
- 1 5. The method as in claim 1, including the additional steps of obtaining from the
2 customer (1) a product or service selection and (2) one or more vendor
3 selections for said product or service selection.
- 1 6. The method as in claim 1, wherein the conveying step comprises transmitting
2 the request to the customer-selected vendors by means selected from the
3 group of: EDI, e-mail, fax, telephone and the host Website.
- 1 7. The method as in claim 1, wherein the response is reported to the customer

- 2 through one of EDI, e-mail, fax, telephone and the host Web site.
- 1 8. The method as in claim 1, wherein the relationship-data is maintained in a
2 data store connected to a server, and the server maintains the host Web site.
- 1 9. The method as in claim 1, wherein the host Web site maintains a catalog of
2 information to satisfy the request.
- 1 10. The method as in claim 1, wherein the step of conveying the request to a host-
2 approved vendor is performed automatically.
- 1 11. The method as in claim 1, wherein the prescribed condition is that no single
2 one of the customer-selected vendors can fully satisfy the order.
- 1 12. The method as in claim 11, wherein the step of conveying the request to a
2 host-approved vendor is performed automatically.
- 1 13. The method as in claim 1, wherein the prescribed condition is that the
2 customer-selected vendors collectively cannot fully satisfy the order.
- 1 14. The method as in claim 13, wherein the step of conveying the request to a
2 host-approved vendor is performed automatically.
- 1 15. A method for facilitating e-commerce between a customer and a set of pre-
2 selected vendors with whom the customer has an existing relationship, said
3 pre-selected vendors each having an established communication format with
4 the customer, comprising the steps of:
- 5 (a) accepting over an Internet connection a request from a customer;
- 6 (b) for each of said pre-selected vendors formatting said request for
7 delivery in the established communication format of the customer
8 with that vendor;
- 9 (c) delivering in the established communication format said request to
10 each of said pre-selected vendors; and
- 11 (d) providing to the customer over the Internet a response to said request.

- 1 16. The method of claim 15, wherein said formatting step comprises for each of
2 the pre-selected vendors, the steps of:
- 3 (1) obtaining a transmission mode correlated with one of said pre-
4 selected vendors; and
- 5 (2) converting said request in accordance with said obtained transmission
6 mode to format said request for that vendor.
- 1 17. The method of claim 16, wherein said obtaining step comprises the steps of:
- 2 (A) accessing a database containing a set of transmission modes
3 associated with each of a set of vendors;
- 4 (B) identifying for each of said pre-selected vendors with whom the
5 customer has an existing relationship an ordered set of transmission
6 modes; and
- 7 (C) selecting the transmission mode with a highest order value.
- 1 18. The method of claim 16, wherein said delivering step includes transmitting
2 data over a connection selected from the group of: the Internet, an electronic
3 data interface, e-mail, a facsimile machine, and a telephone.
- 1 19. The method of claim 15, including the additional step of obtaining
2 vendor-selection data from the customer over the Internet connection, the
3 vendor-selection data defining at least a subset of said set of vendors wherein
4 the vendor-selection data is selected from among a multiplicity of vendors.
- 1 20. The method of claim 19, comprising the additional step of associating a part
2 number selection with the vendor-selection data.
- 1 21. The method of claim 15, wherein a preexisting buyer/purchaser relationship
2 exists between said customer and said pre-selected vendors.
- 1 22. The method of claim 15, wherein said request includes a product identifier.
- 1 23. The method of claim 15, wherein said vendors sell products.

1 24. The method of claim 15, wherein, in the event that there are plural responses,
2 recommending a particular one of the responses based upon predetermined
3 criteria.

1 25. A method for providing a customer with responses that satisfy a request, the
2 request and responses thereto being conveyed across a distributed computer
3 network between at least a customer station and a host, comprising the steps
4 of:

5 (a) providing from the customer station a request to purchase a product
6 or service;

7 (b) providing from the customer station information which relates one or
8 more customer-selected vendors with whom the customer has an
9 existing relationship with the product or service in the request;

10 (c) receiving from the host any responses to the request from the
11 customer-selected vendors; and

12 (d) receiving from the host responses to the request from one or more
13 host-approved vendors only upon a prescribed condition.

1 26. The method as in claim 25, wherein the step of receiving the request from the
2 host-approved vendors is performed automatically upon the prescribed
3 condition being satisfied.

1 27. The method as in claim 25, wherein the prescribed condition is that the
2 customer-selected vendors collectively cannot fully satisfy the request.

1 28. The method as in claim 25, wherein the prescribed condition is that no single
2 one of the customer-selected vendors can fully satisfy the request.

1 29. The method as in claim 25, wherein the responses from the customer-selected
2 vendors and the host-approved vendors are in the form of one of EDI, e-mail,
3 fax, telephone and the host Web site.

